



UPWARD  
BOUND  
HOUSE

# 2018 Annual Report

# Thank you


Thanks to you, 2018 was an incredible year. We built upon the expansion from the previous year and achieved significant growth and impact. Our focus continues to be the immediate and long term housing needs of homeless families. In 2018, we opened three houses serving 14 pregnant or parenting youth between the ages of 18 and 24. We also expanded our crisis housing program in South Los Angeles and now master-lease four duplexes serving 38 families at any given time. Today, on any given night, we have 220 families and 550 children in our programs.

Given the high concentration of homeless families in South Los Angeles, UBH has directed its efforts to serving this historically improvised community. Through our rapid permanent rehousing program, we help over 80 families move back into permanent housing as quickly as possible. We are also building coalitions and partnerships with critical stakeholders on the Westside and in South LA in order to provide a community of support for the families we serve.

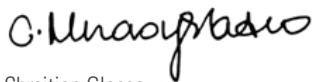
Our goal this year is to increase UBH's temporary and permanent housing capacity and also embark on a process to develop a new 5 Year Strategic Plan.

We look forward to your steadfast involvement and thank you for your continued support.

We are all in this together.



Ysette Witteveen  
UBH Board President



Chrsitian Glasco  
UBH Executive Director

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# Our Impact

## Changing lives...

Sabrina Wicks is a single mother of three, who fell into homelessness as a result of fleeing her toxic relationship. She lived out of her car with her children, and did not have the resources to have a safe place to sleep. No matter how painful her reality was, she remained hopeful and focused on her goal of attending law school and starting a career as an attorney. Sabrina sought help and was referred to UBH where she obtained shelter for her family within a month.

She worked with a Job Specialist at UBH and got a part-time job while attending college, and started a savings plan to ensure her stability by the time her family moved into permanent housing. With the help of her Case Manager, Sabrina was offered a three-bedroom unit at an affordable cost and is currently enrolled in Trinity Law School. She plans on graduating in three years and strives to become an Immigration Attorney.



411

families  
served



252

families moved to  
permanent housing



115

adults increased their families'  
income through employment



40,588

total meals  
served

# Our Model



## Engagement

This happens through our outreach, intake and assessment process. Understanding why families are experiencing homelessness and the challenges they are facing is the starting point of the journey back into their own homes.



## Housing Placement

Housing brings dignity to everyone. For our families, we provide the dignity of a home by offering immediate housing through our temporary shelter programs in West and South Los Angeles. Once families are back on their feet, we assist them with housing search and identification, move-in services (security and utility deposits, furniture and short-term rental subsidies as appropriate) in order to move into their own homes.



## Community Partnerships

No one organization can address the complex issue of family homelessness. To this end, UBH actively collaborates with a variety of organizations to meet the needs of homeless families. We also count on volunteers, donors, and many other supporters to help families obtain and thrive in their own homes.



## Supportive Services

Our team of housing and case managers as well as emotional support members provide wraparound services to families throughout their journey into housing and financial stability. We continue to provide aftercare services once families have moved into their homes for as long as they need it.



## Financial & Employment Sustainability

Through our Career Connect program, we offer working-age family members individualized career planning, employability workshops, industry-specific vocational training, and job placement and retention assistance. The goal is to build bridges to skill-development and income-generating opportunities in order for families to obtain sustainable financial futures. Staff and volunteers also carry out enrichment activities that help children develop socio-emotional skills.



**4,240**  
volunteer hours



**7,548**  
Number of tutoring hours



**3,800**  
hours of job training and  
financial literacy





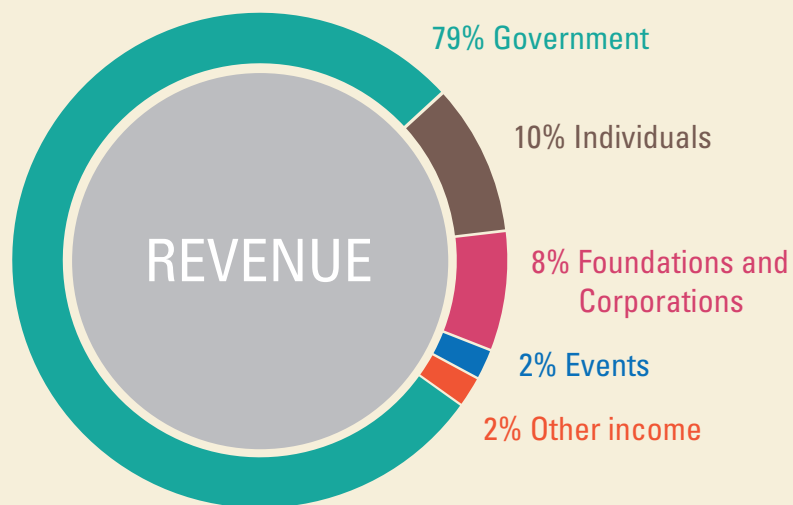
# Success Story

Sandie was considered chronically homeless, she had been homeless for more than twelve consecutive months, moving from shelters to motels and back to shelters in a vicious cycle that denied her the opportunity to save money or get appropriate services. After Sandie and her daughter, Shadae, joined our program, she began addressing the mental health issues that she had ignored during her episodes of homelessness.

With help from our emotional support team, she was able to get treatment and adhere to it. She developed a housing stability plan with the help of her case worker and worked towards moving into her own apartment. Feeling stronger and more confident as a result of her mental health treatment, Sandie was motivated to stretch herself even further. She participated in parenting and household management life skills workshops, and was a frequent participant of our health and wellness program offered at our urban farm in Santa Monica. Sandie focused on obtaining all the necessary documents to qualify for permanent supportive housing and after staying at UBH for six months, Sandie and her daughter moved to permanent housing and now have a place to call home.



# Financial Report

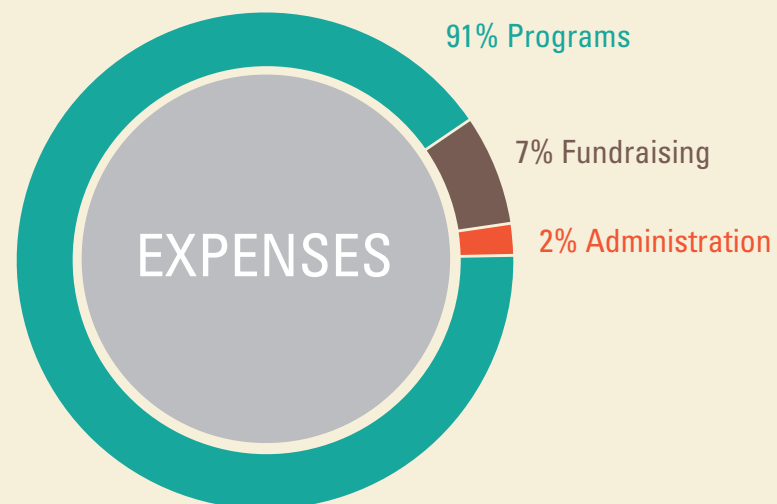


## REVENUE

Government	79%
Individuals	10%
Foundations & Corporations	8%
Events	2%
Other Income	2%

Total \$4,467,552

100%



## EXPENSES

Programs	91%
Fundraising	7%
Administration	2%

Total \$4,422,629

100%



# It's a Community Effort

## Ways to Get Involved!

### Donate

Goods and cash contributions create a lasting impact for the families we serve



### Volunteer

Your time can help UBH achieve our mission of helping end family homelessness



### Partner

Promote your company as a driver of social good by partnering with UBH



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[www.upwardboundhouse.org](http://www.upwardboundhouse.org)